



CARE HOMES AND COVID-19 PANDEMIC

We Want to Hear From You...

As someone connected to a Care Home in Northern Ireland we want to hear about your experience so we can identify good practice and understand what actions are required to improve your experience. The purpose of this project is to explore the experience of residents living in Care Homes and relatives & staff engaging with Care Homes.

How Do I Tell My Story?

I am a resident



As a resident of a Care Home you can tell your story using a printed copy. Every Care Home will receive surveys with stamped addressed envelopes which can be completed by you. You can be supported by a relative, your activity coordinator or any healthcare professional to complete the survey. The 10,000 More Voices team is also available during office hours and can complete the survey with you through a telephone call or video conference.

I am a relative



As a relative of someone living in a Care Home you can tell your story through www.10000morevoices.hscni.net. On the website click on the link "Care Homes & COVID-19 Pandemic – The Relatives Perspective". You can also request an easy read printed copy and stamped addressed envelope by contacting the 10,000 More Voices Office.

I work in a Care Home



As someone working within the Care Home sector (as an employee or through an in-reach service for example District Nursing, Speech & Language Therapy, Podiatry etc..)you can tell your story through the online link found at www.10000morevoices.hscni.net. Click on the link "You and your experience of working during COVID-19 Pandemic".

You can contact us on 028 9536 2868 (Monday-Friday 9am-5pm). We would be happy to hear from you – sharing your story will help to shape the response for Care Homes during the COVID-19 Pandemic. Surveys should be submitted before 13th July 2020.

