

COMMUNITY AND INPATIENT SPECIALIST PALLIATIVE CARE SERVICES

REFERRAL GUIDANCE AND SERVICES DIRECTORY

Who can refer?

The referrer must be a clinical professional who has assessed the patient and main carer(s), and has knowledge of the disease, symptoms, treatments, likely prognosis and the patient's preferred place of care. If the referrer is someone other than the person's GP they are required to notify the GP that a referral has been made to specialist palliative care.

Referral Criterion

Referrals should be considered when a person is known to have an advanced and progressing life-limiting illness, this includes non-malignant conditions and malignant disease where the treatment intent is thought to be palliative.

The referrer **must** determine if the patient/carer meets the referral criterion below. Community specialist palliative care services, including Hospice units are happy to discuss appropriateness of a referral by telephone if the clinical situation is unclear.

If the referral is clinically **urgent**, the referrer should make telephone contact to the service provider in addition to submission of the referral form. Urgency of response is based upon the written information provided by the referrer.

The referrer must be satisfied that the person they are referring has an advanced and progressing life limiting illness with:-

- *unresolved complex physical, emotional, social or spiritual symptoms despite previous interventions*
- AND/OR*
- *patient/carer in need of specialist end of life support including terminal care and bereavement services*
- AND/OR*
- *a need for specialist palliative rehabilitation with clear functional goals*
- AND/OR*
- *a need for a proposed period of respite provided by specialist palliative care in the case of emergency/crisis situations, as per local specialist palliative care provider policy*

Please include as much information as possible regarding the current main concerns regarding the patient's condition, preferred place of care and CPR status.

This is vitally important and enables specialist services to forward plan with community services to try to meet the patient's preference where possible. Missing information may cause a delay for the patient and family.

COMMUNITY AND INPATIENT SPECIALIST PALLIATIVE CARE SERVICES

BELFAST LOCALITY

COMMUNITY SPECIALIST PALLIATIVE CARE SERVICES

Northern Ireland Hospice – Specialist Hospice Nursing Services	
Northern Ireland Hospice 74 Somerton Road Belfast BT15 3LH Tel: (028) 9078 1836 Email: referrals@nihospice.org	
Belfast Trust - South & East Locality	Belfast Trust - North & West Locality
Knockbreda Centre 110 Saintfield Road Belfast BT8 6GR Tel: (028) 9504 5683 or All professions: (028) 9056 5565	Crumlin Road Health Centre 94 Crumlin Road Belfast BT14 6AP Tel: (028) 9074 1188 or Physio, OT and SLT- 0845 606 6596 Dietician- Refer via GP Nursing staff and Social Worker- (028) 9074 1188

SPECIALIST PALLIATIVE CARE UNITS/ HOSPICES

NORTHERN IRELAND HOSPICE, DAY HOSPICE & OUTPATIENT SERVICE	MARIE CURIE HOSPICE, DAY THERAPY & OUTPATIENT SERVICE
Northern Ireland Hospice 74 Somerton Road Belfast BT15 3LH Tel: (028) 9078 1836 Email: referrals@nihospice.org	Marie Curie Hospice 1a Kensington Road Belfast BT5 6NF Tel: (028) 9088 2000 Fax: (028) 9088 2022 Email: mcccbelfastreferrals@mariecurie.org.uk

COMMUNITY AND INPATIENT SPECIALIST PALLIATIVE CARE SERVICES

NORTHERN LOCALITY

COMMUNITY SPECIALIST PALLIATIVE CARE SERVICES

Northern Ireland Hospice – Specialist Hospice Nursing Services
Northern Ireland Hospice 74 Somerton Road Belfast BT15 3LH Tel: (028) 9078 1836 Email: referrals@nihospice.org

SPECIALIST PALLIATIVE CARE UNITS/ HOSPICES

NORTHERN IRELAND HOSPICE, DAY HOSPICE & OUTPATIENT SERVICE	MACMILLAN UNIT & OUTPATIENT SERVICE
Northern Ireland Hospice 74 Somerton Road Belfast BT15 3LH Tel: (028) 9078 1836 Email: referrals@nihospice.org	Macmillan Unit Antrim Area Hospital Bush Road Belfast BT41 2QB Direct line:(028) 94424394 Fax: (028) 94424395 Email: palliativecare.referrals@northerntrust.hscni.net

COMMUNITY AND INPATIENT SPECIALIST PALLIATIVE CARE SERVICES

SOUTH EASTERN LOCALITY

COMMUNITY SPECIALIST PALLIATIVE CARE SERVICES

Northern Ireland Hospice – Specialist Hospice Nursing Services	
Northern Ireland Hospice 74 Somerton Road Belfast BT15 3LH Tel: (028) 9078 1836 Email: referrals@nihospice.org	
Specialist Palliative Care AHP Team Ards Hospital Church Street Newtownards BT23 4AS Tel: (028) 91510284 / 5 / 6	Specialist Palliative Care AHP Team Lagan Valley Hospital 39 Hillsborough Road Lisburn BT28 1JP Tel: (028) 92633568
Hospital Specialist Palliative Care Team Ulster Hospital First Floor – Lounge Area Ulster Hospital DL: 02890564710 EXT: 88968	

SPECIALIST PALLIATIVE CARE UNITS/ HOSPICES

NORTHERN IRELAND HOSPICE & DAY HOSPICE/OUTPATIENTS	MARIE CURIE HOSPICE & DAY HOSPICE/OUTPATIENTS
Northern Ireland Hospice 74 Somerton Road Belfast BT15 3LH Tel: (028) 9078 1836 Email: referrals@nihospice.org	Marie Curie Hospice 1a Kensington Road Belfast BT5 6NF Tel: (028) 9088 2000 Fax: (028) 9088 2022 Email: mcccbelfastreferrals@mariecurie.org.uk

COMMUNITY AND INPATIENT SPECIALIST PALLIATIVE CARE SERVICES

SOUTHERN LOCALITY

COMMUNITY MULTIDISCIPLINARY SPECIALIST PALLIATIVE CARE TEAM

Please forward all referrals to:

Community.mdpallcare@southerntrust.hscni.net

Palliative Nurses Newry and Mourne Area	Palliative Nurses Armagh and Dungannon Area
Daisy Hill Hospital 1 st Floor Nurses Home 5 Hospital Road Newry BT35 8DR Tel: (028) 375 60593	South Tyrone Hospital D Floor Carland Road Dungannon BT71 4AU Tel: (028) 375 65350
Palliative Nurses Craigavon & Banbridge Area and Trust wide AHPs & Social Worker	
Lurgan Hospital Finance Building, Lurgan Hospital 100 Sloan Street, Lurgan BT66 8NX Tel: (028) 375 60592 Trust Wide Specialist Dietitian South Tyrone Hospital D Floor Carland Road Dungannon BT71 4AU Tel: (028) 375 65390	

SPECIALIST PALLIATIVE CARE UNITS/HOSPICES

SOUTHERN AREA HOSPICE, DAY HOSPICE & OUTPATIENTS
Community Liaison Sister Southern Area Hospice St John's House Courtney Hill Newry BT34 2EB Tel: (028) 30267711 Fax: (028) 30268492

COMMUNITY AND INPATIENT SPECIALIST PALLIATIVE CARE SERVICES

WESTERN LOCALITY

COMMUNITY SPECIALIST PALLIATIVE CARE SERVICES

Foyle Hospice – Hospice Nurse Specialists (Northern Sector)
Foyle Hospice 61 Culmore Road Derry BT48 8JE Tel: (028) 71351010 Fax: (028) 71351010 Email: andrenabuckley@foylehospice.com
Northern Ireland Hospice – Hospice Nurse Specialists (Southern Sector)
Northern Ireland Hospice 74 Somerton Road Belfast BT15 3LH Tel: (028) 9078 1836 Email: referrals@nihospice.org

SPECIALIST PALLIATIVE CARE UNITS/HOSPICES

Foyle Hospice: In Patient Unit, Day Hospice And Out Patient Clinic
Foyle Hospice 61 Culmore Road Derry BT48 8JE Tel: (028) 71351010 Fax: (028) 71351010 Email: andrenabuckley@foylehospice.com