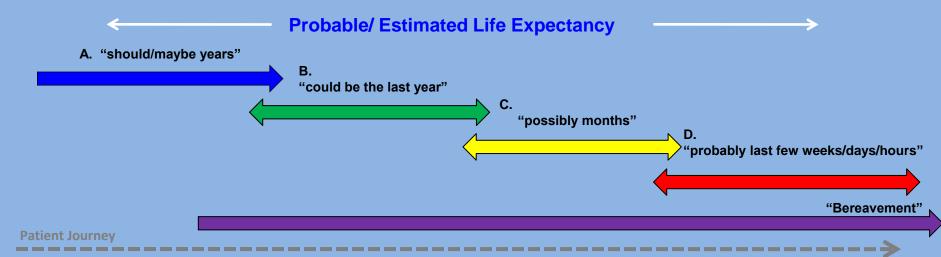


## **End of Life Care Operational System**





Slow deterioration over time, more dependent, frequent admissions

**Prognostic indicators suggest possibly** entering last year of life

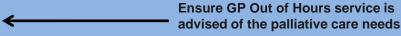
'The Surprise Question'

Discuss with multi disciplinary team

Communicate/discuss with patient, family or those who are important to them

**Confirm with GP patient** has palliative care needs

Information/Education



## **The Surprise Question**

'Would you be surprised if this person were to die in the next year?' (see Prognostic Indicators). If you wouldn't be surprised, what should you do to ensure that everything is ready, just in case they deteriorate quickly?

Develop and review the individual care

plan with patient who has increasing

Communicate/discuss with family or those who are important to them

palliative care needs